E-Services Guide

For Faculty and Students

University of Price Mugrin Website

https://www.upm.edu.sa

The website contains information about the University and its Academic and Administrative Departments.

Student Information System(SIS)

https://sis.upm.edu.sa

This system provides access to Students and Faculty member records.

Being a Faculty member, you can use this system track progress your students, and grade them at any time you wish, especially, at the end of each term.

Email and Office 365

https://outlook.office365.com/ (Email)

https://portal.office.com (Office 365 suite)

This link will help you in accessing your email account wherever you go.

Also, you can access all the MS Office 365 services, such as OneDrive, Word, Excel, PowerPoint, Forms, and Yammer etc.

You can use these services wherever you are to manage your departmental goals.

You will be able to install Microsoft office into 5 machines and tablets (PC and Mac).
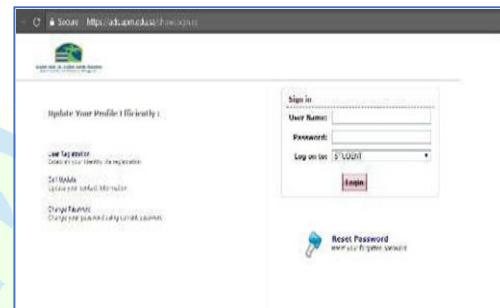
ICT Helpdesk

https://hd.upm.edu.sa

Whenever you have any issue with ICT Services, please raise an issue using helpdesk by only sending email to ict.helpdesk@upm.edu.sa . This system will raise a "ticket #", which you can keep for until your issue /request is resolved. It is encouraged to use this system for all or any issue related to ICT services, whether it is hardware, software, or any consultations required for automation of your department processes. This system helps in quicker resolutions of the issues, with additional benefit as you can track progress made by ICT department, on your issue.

ICT Department

Active Directory Self Service

https://ads.upm.edu.sa

Using this link, you can update your personal information in UPM Network Domain, including, but not limited to, changing your password to the UPM Domain. (Attention: you must change your password, once you are issued with one from ICT department, using this link), It is preferable to open the system through google chrome.
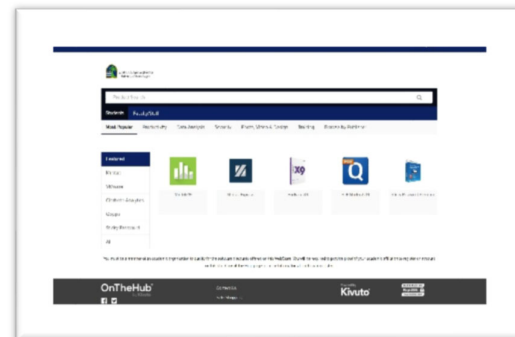
UPM Academic Software Centre

https://upmsa.onthehub.com/WebStore/Welcome.aspx

This is your school's software distribution website, which allows students, faculty and staff to purchase software at significant discounts off standard retail prices.

Contact Information

You can freely contact us on our email for more information or issues.

ict.helpdesk@upm.edu.sa